



Dunlop Manufacturing, Inc. Online Store Returns Procedure
If you have a return that was NOT purchase directly from Dunlop Manufacturing, Inc. we ask that you return the product to your place of purchase. If you need help with your return, please call our customer service professionals at 707-745-2722 during regular business hours.

At Dunlop Manufacturing, Inc., customer satisfaction is our #1 goal.

If you are not completely satisfied for any reason, you can return an item within 30 days of receipt for a full refund of the merchandise purchase price. Refund will be for the purchase price, in the original form of payment. Original delivery and handling charges are nonrefundable. Return shipping charges are the responsibility of the customer.

Three easy steps to return your item:

1. Complete the following:

Name: _____

Address: _____

Daytime Telephone: _____

Email: _____

Order Number or Invoice Number: _____

Returning Item Description: _____

A brief description of the problem and why you are returning the item.

2. Call 800-722-3434 or 707-745-2722 to get a return authorization number. We are open Monday - Friday 8:00am - 5:00pm Pacific Time.

Return Merchandise Authorization Number: _____

3. Mail your package back to us with the shipping label below.

Please allow a minimum of 21 days for us to receive and process your return.

We'll credit or refund the value of the merchandise total (excluding delivery and handling charges).

Dunlop Manufacturing, Inc.
Internet Returns
150 Industrial Way
Benicia, CA 94510

RMA# _____